

1. INTRODUCTION

1.1 This Warranty applies only to Sanique Electric Sanitising & Disinfectant Sprayers as listed in 1.6 below that are purchased through an appointed distributor.

1.2 The supplier of these products throughout the designated areas is Aristospray Ltd. At all times your contract of sale is with the appointed distributor from whom the machine was purchased.

1.3 In the unlikely event that you are not satisfied with your purchase you should in the first instance approach the distributor from whom it was purchased. Any damage or faults apparent on receipt must be reported within fourteen days of purchase.

1.4 Any claim made under the terms of this Warranty must be accompanied by proof of purchase.

1.5 Problems arising from incorrect set-up, adjustment or maintenance are the responsibility of the end-user and are not covered by the terms of this Warranty. **Support is available in the first instance from the distributor who made the supply.** Should further technical support be required this is available from Aristospray Ltd.

1.6 Sanique Electric Sanitising & Disinfectant Sprayers covered by this Warranty are: S1, S3-110, S3-220, S3i-110, S3i-220, S9-110, S9-220, S12-110, S12-220. Aristospray Ltd reserve the right to update this listing at any time without prior notification.

1.7 Sanique Electric Sanitising & Disinfectant Sprayers are only valid for use with quaternary ammonium-based disinfectants. Prior advise should be sought before use with alternative chemicals.

1.8 As per 1.5, maintenance of your Sanique Electric Sanitising & Disinfectant Sprayer should include but is not limited to the use of Q-Tector pump conditioner after every use.

2. WARRANTY

2.1 In addition to the above Aristospray Ltd guarantees that:

2.1.1 For a period of 12 months all parts (excluding wearing parts) will remain free of defect caused by faulty construction or manufacture.

2.2 During this period defects recognized by Aristospray Ltd as being covered by the Warranty as stated in 2.1.1, will be corrected by means of repair of the faulty item free of charge. Retained machines for which a replacement has been provided shall become the property of Aristospray Ltd. This is provided that:

2.2.1 The claims procedure has been followed as set out below;

2.2.2 Aristospray Ltd are given reasonable opportunity after receiving notice of the claim of examining the product.

2.2.3 If asked to do so by Aristospray Ltd or its appointed distributor the product is returned to Aristospray Ltd's premises or other approved premises such as those of the distributor for examination.

2.2.4 The fault in question is not caused by continuous industrial use, accidental damage, fair wear and tear, wilful damage, negligence on your part, incorrect electrical connection including connection to a generator without putting in place sufficient means to maintain an even current, unapproved modification, abnormal working conditions, failure to follow the instructions issued with each machine, misuse, or alteration or repair of the product without the approval of Aristospray Ltd;

2.2.5 This product has been purchased for your own use and not for hire purposes.

2.2.6 This Warranty extends to the cost of carriage incurred by the purchaser returning the product to Aristospray Ltd as long as it is demonstrated that the defect falls within the terms of this Warranty and that the claims procedure as set below is adhered to.

2.2.7 This Warranty does not include cover for any perceived or realised loss of earnings and/or replacement machinery during the duration of any inspection or repairs.

3. CLAIMS PROCEDURE

3.1 In the first instance please contact the distributor from whom the machine was purchased. Many initial problems with a sprayer originally thought to be due to faulty parts are solved by correct setting up or adjustment of the machine. Your distributor should be able to resolve the majority of these issues in less time than processing a claim under the Warranty.

3.2 If the distributor who supplied the machine to you has been unable to satisfy your query, any claim made under this Warranty should be made directly to Aristospray Ltd. The claim itself should be made by email or in writing to Aristospray Ltd and should include your contact details, proof of purchase and give an explanation of the problem leading to the claim.

3.3 NB. It is essential that this written claim reaches Aristospray Ltd by the last day of the period covered by this Warranty. No late claims will be considered.

3.4 You will be contacted by a representative of Aristospray Ltd once your initial written claim has been received. If it is necessary to return the machine, in most cases but subject always to clause 2.2.5, Aristospray Ltd will arrange for collection or will provide FREEPOST information to enable return. A returns number will be issued by Aristospray Ltd which must be used on all documentation accompanying the return.

4. NOTICE

This Warranty applies to all Sanique Sanitising & Disinfectant Sprayers as listed in 1.6 above purchased from an appointed distributor of Aristospray Ltd within the designated areas. This Warranty does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This Warranty is offered as an extra benefit and does not affect your statutory rights as a consumer